

# INOGEN ONE® G5

## USER MANUAL



Live Life In Moments, Not Minutes®



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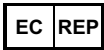





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# 1. Glossary of Symbols

## Symbol Key

	U.S. Federal Regulation Restricts this Device to Sale by order of Physician. May also be applicable in other Countries		Compliant with the Waste Electrical and Electronic Equipment/Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (WEEE/RoHS) recycling directive
	Type BF Applied Part		Keep Dry
	Class II Device		Indoor or Dry Location Use Only, Do Not Get Wet
	No Open Flames (Concentrator); Do not incinerate (Battery).		AC Power
	No smoking		DC Power
	No oil or grease		Refer to instruction manual/booklet.
	Do Not Disassemble		Manufacturer
	Electrical Safety Agency Certificate		Authorized Representative in the European Community
	European Declaration of Conformity		This symbol indicates use of the automobile DC input power cable (BA-306)
	The manufacturer of this POC has determined this device conforms to all applicable FAA requirements for POC carriage and use on board aircraft.		

## 2. Introduction

### Intended Use

The Inogen One® G5 Oxygen Concentrator is used on a prescriptive basis by patients requiring supplemental oxygen. It supplies a high concentration of oxygen and is used with a nasal cannula to channel oxygen from the concentrator to the patient. The Inogen One® G5 may be used in home, institution, vehicle and various mobile environments.

### Intended Life

The expected life for the Inogen One® G5 Oxygen System is 5 years, with the exception of the sieve beds (metal columns) which have an expected life of 1 year and the batteries, which have an expected life of 500 full charge/discharge cycles.

### Contraindications and Precautions

- This device is NOT INTENDED to be life sustaining or life supporting.
- Under certain circumstances, the use of non-prescribed oxygen therapy can be hazardous. This device should be used only when prescribed by a physician.
- USA Federal law restricts this device to sale by or on the order of a physician. May also be applicable in other countries.
- Nasal cannula should be rated for 6 liters per minute (e.g. Salter Labs 16SOFT) to ensure proper patient usage and oxygen delivery.
- Availability of an alternate source of oxygen is recommended in case of power outage or mechanical failure. Consult your equipment provider for type of back-up system recommended.
- It is the responsibility of the patient to make back-up arrangements for alternative oxygen supply when traveling; Inogen assumes no liability for persons choosing not to adhere to manufacturer recommendations.

## Cautions and Warnings

### Cautions

- A caution indicates that a precaution or service procedure must be followed. Disregarding a caution could lead to a minor injury or damage to equipment.
- Additional monitoring or attention may be required for patients using this device who are unable to hear or see alerts or communicate discomfort. If the patient shows any signs of discomfort, a physician should be consulted immediately.
- The Inogen One® G5 is not designed or specified to be used in conjunction with a humidifier, nebulizer or connected with any other equipment. Use of this device with a humidifier, nebulizer or connected with any other equipment may impair performance and/or damage the equipment. Do not modify the Inogen One® G5 Concentrator. Any modifications performed on the equipment may impair performance or damage equipment and will void your warranty.
- Do not use oil, grease, or petroleum-based products on or near the Inogen One® G5.
- Do not use lubricants on the Inogen One® G5 or its accessories.
- Never leave the Inogen One® G5 in an environment which can reach high temperatures, such as an unoccupied car in high temperature environments. This could damage the device.
- Avoid touching the recessed electrical contacts of the External Battery Charger; damage to contacts may affect charger operation.
- Do not obstruct air intake or exhaust when operating the device. Blockage of air circulation or proximity to a heat source may lead to internal heat buildup and shutdown or damage to the concentrator.

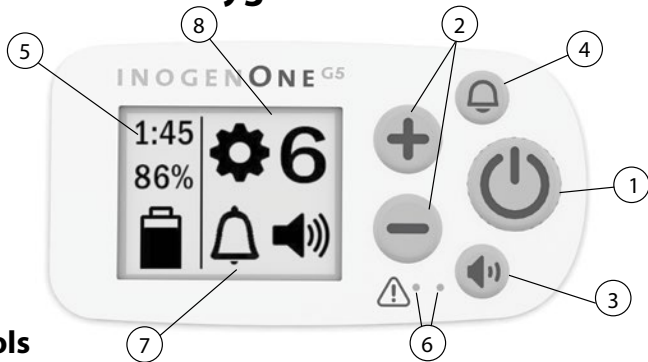
- The Inogen One® G5 Concentrator is designed for continuous use. For optimal sieve bed (columns) life, the product should be used frequently.
- Do not operate the Inogen One® G5 without the particle filter in place. Particles drawn into the system may damage the equipment.
- The Inogen One® G5 battery acts as a secondary power supply in the event of a planned or unexpected loss of the AC or DC external power supply. When operating the Inogen One® G5 from an AC or DC external power supply, a properly inserted Inogen One® G5 battery should be maintained in the unit. This procedure will ensure uninterrupted operation and will operate all alerts and alerts in the event of a loss of the external power supply.
- Ensure the power supply is in a well ventilated location as it relies on air circulation for heat dissipation. The power supply may become hot during operation. Make sure the power supply cools down before handling.
- Do not disassemble the power supply. This may lead to component failure and/or safety risk.
- Do not place anything in the power supply port other than the supplied wall cord. Avoid the use of electrical extension cords with the Inogen One® G5. If an extension cord must be used, use an extension cord that has an Underwriters Laboratory (UL) Mark and a minimum wire thickness of 18 gauge. Do not connect any other devices to the same extension cord.
- To ensure oxygen flow, ensure that the nasal cannula is properly connected to the nozzle fitting and that the tubing is not kinked or pinched in any way.
- Replace the nasal cannula on a regular basis. Check with your equipment provider or physician to determine how often the cannula should be replaced.
- The Inogen One® G5 is designed to provide a flow of high purity oxygen. An advisory alert, "Oxygen Low", will inform you if oxygen concentration drops. If alert persists, contact your equipment provider.
- Ensure the power supply is powered from only one power source (AC or DC) at any given time.
- Ensure the automobile power socket is clean of cigarette ash and the adapter plug fits properly, otherwise overheating may occur.
- Do not use the power supply with a cigarette plug splitter or with an extension cable. This may cause overheating of the DC power input cable.
- Do not jump start the automobile with the DC power cable connected. This may lead to voltage spikes which could shut down and/or damage the DC power input cable.
- When powering the Inogen One® G5 in an automobile ensure the vehicle's engine is running first before connecting DC cable into cigarette lighter adapter. Operating the device without the engine running may drain the vehicle's battery.
- A change in altitude (for example, from sea level to mountains) may affect total oxygen available to the patient. Consult your physician before traveling to higher or lower altitudes to determine if your flow settings should be changed.

## Warnings

- A warning indicates that the personal safety of the patient may be involved. Disregarding a warning could result in injury.
- The device produces enriched oxygen gas, which accelerates combustion.
- Do not allow smoking or open flames within 10 feet of this device while in use.

- Avoid use of the Inogen One® G5 in presence of pollutants, smoke or fumes. Do not use the Inogen One® G5 in presence of flammable anesthetics, cleaning agents or other chemical vapors.
- Do not submerge the Inogen One® G5 or any of the accessories in liquid.
- Do not expose to water or precipitation. Do not operate in exposed rain. This could lead to electrical shock and/or damage.
- Do not use cleaning agents other than those specified in this User Manual. Do not use alcohol, isopropyl alcohol, ethylene chloride or petroleum based cleaners on the cases or on the particle filter.
- Never leave the Inogen One® G5 in an environment which can reach high temperatures, such as an unoccupied car in high temperature environments. This could damage the device.
- Do not use power supplies, power cables or accessories other than those specified in this user manual. The use of non-specified power supplies, power cables or accessories may create a safety hazard and/or impair equipment performance.
- Do not wrap cords around power supply for storage. Do not drive, drag or place objects over cord. Doing so may lead to damaged cords and a failure to provide power to the concentrator.
- To avoid danger of choking or strangulation hazard, keep cords away from children and pets.
- If you begin to feel ill or are experiencing discomfort while using this device, consult your physician immediately.
- Ensure that the automobile power socket is adequately fused for the Inogen One® G5 power requirements (minimum 10Amp, preferred 15Amp). If the power socket cannot support a 10Amp load, the fuse may blow or the socket may be damaged.
- The tip of the Cigarette Adapter Plug becomes HOT when in use. Do not touch the tip immediately after removal from an auto cigarette lighter socket.
- It is the responsibility of the patient to periodically check the battery and replace as necessary. Inogen assumes no liability for persons choosing not to adhere to manufacturer recommendations.
- Audible notifications, ranging from 68dBA to 78dBA depending on the users position, are to warn the user of problems. To insure that audible notifications may be heard, the maximum distance that the user can move away from it must be determined to suit the surrounding noise level. Make sure the Inogen One® G5 is in a location where the alerts can be heard or will be recognized if they occur.
- Do not use any columns other than those specified in this user manual. The use of non-specified columns may create a safety hazard and/or impair equipment performance and will void your warranty.
- Do not disassemble the Inogen One® G5 or any of the accessories or attempt any maintenance other than tasks described in this user manual; disassembly creates a hazard of electrical shock and will void your warranty. Do not remove the tamper evident label. For events other than those described in this manual, contact your equipment provider for servicing by authorized personnel.

### 3. Inogen One® G5 Oxygen Concentrator Description



#### User Controls

Item	Description	Function
1	ON / OFF Button	Press once to turn "ON"; Press and hold for one second to turn "OFF".
2	Flow Setting Control Buttons	Use the – or + flow setting control buttons to select the setting as shown on the display. There are six settings, from 1 to 6.
3	Volume Control Button	Pressing this button will change the volume level, from 1 to 4.
4	Audible Alert Button	<p>Pressing this button will toggle the Inogen One® G5's breath detection audible alert on and off.</p> <p>Breath Detection Alert Mode. The Inogen One® G5 will alert with audible and visual signals for "no breath detected" when this mode is enabled and no breath has been detected for 60 seconds.</p> <p>At 60 seconds, the device will enter into auto pulse mode and once another breath is detected, the device will exit auto pulse mode and deliver normally on inspiration. The display's mode indication area will show a bell icon, flashing yellow light and display message when the alert is enabled.</p> <p>If power is lost, the breath detection audible alert remains set in the user preferred mode.</p>

#### User Interfaces

Item	Description	Function
5	Display	This screen displays information regarding flow setting, power status, battery life and errors. Display appearance will vary. Before use, remove the static cling FCC label from the screen.
6	Indicator Lights	A green light indicates breath detection. A yellow light indicates either a change in operating status or a condition that may need response (alert). A flashing light is higher priority than non-flashing.
7	Audible Signals	An audible signal (beep) indicates either a change in operating status or a condition that may need response (alert). More frequent beeps indicate higher priority conditions. The default volume is set at level 1 and can be adjusted to higher settings but it can not be silenced. If power is lost, the audible signal remains set in the user preferred adjusted setting.
8	Backlight	A backlight will illuminate the screen for 15 seconds when the on/off button is briefly pressed.



# Input / Output Connections

## Particle Filter

The filters must be in place at the intake ends of the concentrator during operation to keep input air clean.



## Cannula Nozzle Fitting

The nasal cannula connects to this nozzle for Inogen One® G5 output of oxygenated air.



## DC Power In

Connection for external power from the AC power supply or DC power cable.



## USB Port

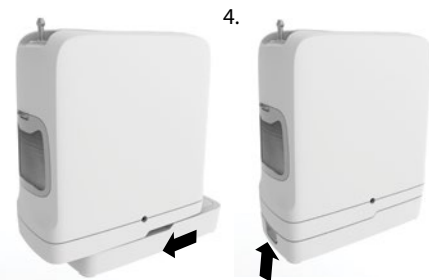
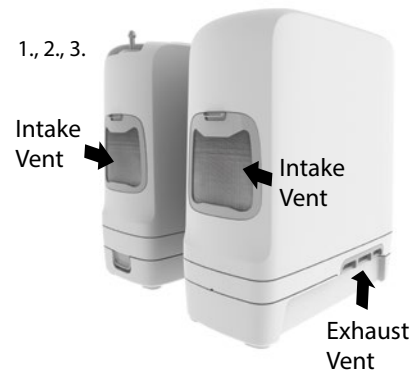
For service use only.



# 4. Operating Instructions

## General Instructions

1. Place the Inogen One® G5 in a well ventilated location.
2. Air intake and exhaust must have clear access. Locate the Inogen One® G5 in such a way that any auditory alerts may be heard. Always operate the Inogen One® G5 in an upright position (see image for proper orientation).
3. Ensure particle filters are in place at both ends of device.
4. Insert the Inogen One® G5 battery by sliding battery into place until the latch returns to the upper position.
5. Connect the AC input plug to the power supply. Connect the AC power plug to the power source and connect the power output plug to the Inogen One® G5. The green LED on the power supply will be illuminated and a beep will sound from the concentrator.



6. Connect the nasal cannula tubing to the nozzle fitting. Nozzle fitting is located on the top of the Inogen One® G5. Use of a single lumen cannula up to 25 feet in length is recommended to ensure proper breath detection and oxygen delivery. Additional titration may be needed to ensure proper oxygen delivery when using a particular cannula, consult your physician.

7. Turn on your Inogen One® G5 by pressing the ON/OFF Button. A single short beep will sound after the Inogen logo is displayed. Please wait icon (⚙️) will appear while the concentrator starts up. The display will indicate the selected flow setting and power condition. Following a brief start-up sequence, a warm up period up to 2 minutes will initiate. During this time period the oxygen concentration is building to but may not have reached specification. Additional warm up time may be needed if your Inogen One® G5 has been stored in extremely cold temperatures.

8. Set the Inogen One® G5 Concentrator to the flow rate prescribed by your physician or clinician. Use the + or – setting buttons to adjust the Inogen One® G5 to the desired setting. The current setting can be viewed on the display.

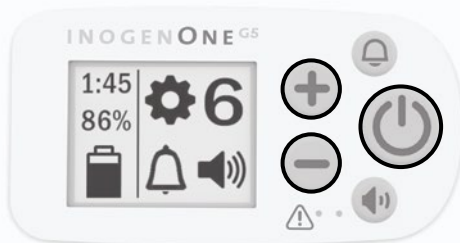
9. Position the nasal cannula on your face and breathe through your nose. The Inogen One® G5 will sense the onset of inhalation and deliver a burst of oxygen at a precise time when you inhale. The Inogen One® G5 will sense each breath and continue to deliver oxygen in this manner. As your breathing rate changes, the Inogen One® G5 will sense these changes and deliver oxygen only as you need it. At times, if you inhale very quickly between breaths the Inogen One® G5 may ignore one of the breaths, giving the appearance of a missed breath. This may be normal as the Inogen One® G5 senses and monitors the changes in your breathing pattern. The Inogen One® G5 will normally sense the next breath and deliver oxygen accordingly.



5., 6.



7., 8.



10. A green light will flash each time a breath is detected. Make certain that the nasal cannula is properly aligned on your face and you are breathing through your nose.

## Power Supply Options

### Single and Double Rechargeable Lithium Ion Batteries

The battery will power the Inogen One® G5 without connection to an external power source. When fully charged, a single battery will provide up to 6.5 hours of operation; a double battery will provide up to 13 hours of operation. The battery recharges when properly installed in the Inogen One® G5 and the concentrator is connected to AC or DC power. Recharging time is up to 3 hours for a single battery and 6 hours for a double battery. While the Inogen One® G5 is operating on battery power, the battery will discharge. The display will indicate the estimated remaining percentage (%) or minutes of use.

When the concentrator detects that the battery life is low, with less than 10 minutes remaining, a low priority alert will sound. When the battery is empty, the alert will change to a high priority.

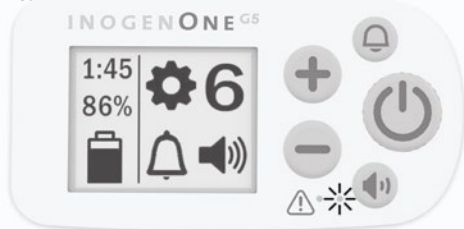
When battery life is low, do one of the following:

- Plug the Inogen One® G5 into an AC or DC power source using the AC power supply or DC cable.
- Replace the battery with a charged battery after turning off the Inogen One® G5 (by pressing the ON/OFF button). To remove battery press and hold the battery latch button and slide battery off the concentrator.
- If the battery is drained, charge the battery or remove it from the concentrator.

If the Inogen One® G5 is being powered by the AC power supply or DC power, batteries will charge during operation. Leaving your Inogen One® G5 plugged in past the full charge time will not harm the concentrator or the battery.

To ensure that your battery is properly charging, inspect that the correct AC and

10.



**Single battery (BA-500)  
and double battery (BA-516)**



**AC power supply  
(BA-501)**



**DC power cable  
(BA-306)**

DC power output plug adapter is being used and that the adapter is properly inserted into the power outlet. Observe the display or lights that indicate charging status.

**NOTE:** When starting to charge a fully discharged battery, the charging process may start and stop during the first few minutes.

Always keep liquids away from batteries. If batteries become wet, discontinue use immediately and dispose of battery properly.

To extend the run-time of your battery, avoid running in temperatures less than 41°F (5°C) or higher than 95°F (35°C) for extended periods of time.

- Store battery in a cool, dry place. Store with a charge of 40-50%.
- If using multiple batteries, make sure that each battery is labeled (1, 2, 3 or A, B, C, etc.) and rotate on a regular basis. Batteries should not be left dormant for more than 90 days at a time.

## Battery Charge Indicator Gauge

When the single or double battery is not attached to the Inogen® One G5 Concentrator, you can check the battery gauge on the battery to determine the amount of charge available. Determine the amount of battery charge available by pressing the green battery icon button and observing how many LEDs illuminate.

4 LEDs Light: 75% to 100% full

3 LEDs Light: 50% to 75% full

2 LEDs Light: 25% to 50% full

1 LED Lights: 10% to 25% full

1 LED Blinks: Battery is less than 10% full and needs to be recharged



## Power Supply Overview

The Inogen One® G5 AC power supply (BA-501) is used to power the Inogen One® G5 concentrator from an AC power source.

The Inogen One® G5 AC power supply is specifically designed for use with the Inogen One® G5 Oxygen Concentrator (IO-500). The AC power supply provides the precise current and voltage required to safely power the Inogen One® G5 and is designed to operate from specified AC power sources. When used with AC power sources, the power supply automatically adapts to input voltages from 100V to 240V (50-60HZ) permitting use with most power sources throughout the world.

The AC power supply will charge the Inogen One® G5 Batteries when used with AC input power. Due to aircraft power limitations, the AC Power Supply cannot be used to charge the Inogen One® G5 Battery when used on an aircraft.

The AC power supply is used with the following components:

1. Power supply with attached power output cable to connect to the Inogen One® G5.
2. AC power input cable to the power source.

The DC power cable (BA-306) is designed for use with the Inogen One® G5 Oxygen Concentrator (IO-500). The DC power input cable connects directly to the automobile cigarette lighter or auxiliary DC power supply.

# Inogen One® G5 Accessories

## Nasal Cannula

A nasal cannula must be used with the Inogen One® G5 to provide oxygen from the concentrator. A single lumen cannula up to 25 feet in length is recommended to ensure proper breath detection and oxygen delivery.



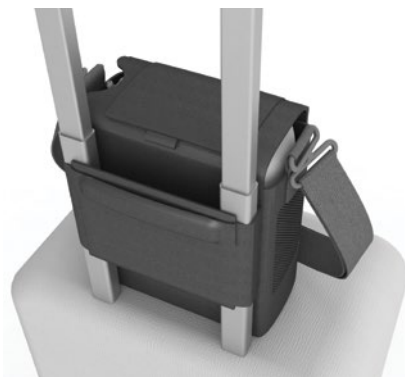
## Carry Bag (CA-500)

The Carry Bag provides a protective cover with a handle and shoulder strap to enable you to carry the Inogen One® G5. The Inogen One® G5 can be operated using battery power during transport with the Carry Bag.

1. Insert the Inogen One G5 into the carry bag through the bottom zippered opening with the cannula barb facing up on the right front side. Attach the desired sized single or double battery and zip up the bottom flap.
2. The cannula barb will be exposed at the top of the bag for proper attachment. The display screen can be accessed by grabbing the short material pull tab at the top flap, just above the grab handle on the back top section of the bag.
3. Both intake vents should be visible through the open mesh panels on both sides of the bag. The exhaust vent should be visible from the open mesh panel on the front bottom panel of the bag just above the zippered seam.
4. There is a small cut-out on the back bottom section of the bag to plug into AC or DC outlet for charging accessibility.
5. There is a slim pocket under the front flap of the bag with a zipper closure for storage of small items such as ID cards and currency. The extra cannula tubing can be tucked into the open pocket on the front flap of the bag.



6. There is one additional feature for attaching the bag to a luggage or cart handle for ease of not having to carry the bag while also pulling luggage or a cart.
7. The carry strap has a removable shoulder pad and has an adjustable strap from 24" to 48" in length.
8. For washing instructions, clean with a damp cloth and mild detergent and wipe dry.



## Optional Accessories

### Backpack (CA-550)

Alternative/optional way of carrying your Inogen One® G5, hands free, more comfort, out of your way with extra pockets for additional accessories. To order please call Inogen Client Services.



### External Battery Charger (BA-503)

The Inogen One® G5 external battery charger will charge the Inogen One® G5 single and double batteries.

1. Plug the External Battery Charger AC power supply cord into an electrical outlet.
2. Plug the External Battery Charger AC power supply into the battery charger.
3. Slide your charger onto the Inogen One G5 Battery by clicking and locking into the charger.
4. When the battery is in the correct position, a solid red light will indicate that the battery is charging.
5. When the green light illuminates, the battery is fully charged.



**NOTE:** These contacts are not powered unless a battery is in place and charging.  
To completely remove power from the external battery charger, remove the plug.

# Traveling with your Inogen One G5 System

The FAA allows the Inogen One G5 onboard all U.S. aircraft, here are a few points to make air travel easy.

- Ensure your Inogen One G5 is clean, in good condition and free from damage or other signs of excessive wear or abuse.
- Bring enough charged batteries with you to power your Inogen One G5 for no less than 150% of the expected duration of your flight, ground time before and after the flight, security screenings, connections and a conservative estimate for unanticipated delays.
- FAA regulations require that all extra batteries to be individually wrapped and protected to prevent short circuits and carried in carry-on baggage onboard aircraft only.
- Some airlines may equip their aircraft with onboard electrical power. However, availability varies by airline, type of aircraft and class of service. You must check with your airlines for availability and any specific requirements for battery life duration 48 hours before traveling. In this case, the following procedure regarding transition from battery power to aircraft electrical power must be followed:
  - Remove the battery from the Inogen One G5.
  - Connect the DC power plug to the Inogen One G5 and plug into available airline power.

**NOTE:** The AC Power Supply cannot be used to charge the Inogen One G5 battery when onboard aircraft. Traveling by bus, train or boat, contact your carrier to find out about power port ability.





## 5. Audible and Visible Signals

### Display





The Inogen One® G5 display contains power status icons, mode icons, informational icons and notification icons.

### Power Status Icons

These icons are examples of those shown in the display's window when the Inogen One® G5 is operating on battery power.







	Battery is Empty
	Battery has less than 10% charge remaining. The icon flashes.
	Battery has approximately 40% to 50% charge remaining.
	Battery is full.

The mode icons below are examples of those shown when the Inogen One® G5 is operating from an external power supply and charging the battery. The lightning bolt indicates that an external power supply is connected.

	The battery is fully charged and is charging as necessary to maintain its charge.
	Battery is charging with charge level between 60% and 70%.
	Battery is charging with charge level less than 10%.
	The Inogen One® G5 is operating from an external power source with no battery present.





**Mode Icons**

These are the mode icons shown in the display’s window.

	The breath detection audible alert has been enabled.
	The breath detection audible alert is disabled. This is the default condition.
	Sound Level 1
	Sound Level 2
	Sound Level 3
	Sound Level 4

**Display Icons**



















The icons below are examples of those shown when pertaining to Bluetooth functionality.

	Bluetooth turned off.
	Bluetooth turned on.
	Pairing with Inogen Connect application.
	Concentrator unpaired from mobile device.



# Informational Icons

The following displayed icons are not accompanied by any audible feedback or any visual change in the indicator lights.

Description	Display Icons	Condition/Action/Explanation
Setting X Please Wait	  	Displayed during warm up. "X" represents the selected flow setting (eg., Setting 2).
Setting X Battery Hours:Minutes	  HH:MM	Default display when operating on battery power. "X" represents the selected flow setting (e.g., Setting 2). "HH:MM" represents the approximate time remaining on the battery charge (e.g., 1:45).
Setting X Battery Charging XX%	  	Default display when operating on an external power supply and the battery is charging. "xx%" represents the percent battery charge (e.g., 86%).
Setting X Battery XX%	  	Default display when the battery is not charging or when the time remaining is not available from the battery.
Battery Charging XX%	  % 	Displayed when the concentrator is plugged in and being used to charge a battery (not being used for oxygen production). It is normal to see a fully charged battery read between 95% and 100% when external power is removed. This feature maximizes the useful life of the battery.
Sieve Reset		Displayed when column maintenance is required and once the replacement columns have been installed.
Sieve Reset Success		Displayed once the columns have been successfully reset.
Data log transfer in progress OR SW Update in progress (app only)		This icon is displayed during all data log transfers and software updates initiated through the Inogen Connect app.
Data Log transfer success (app only)		This icon is displayed after data log transfers have been successfully completed through the Inogen Connect app.

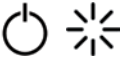
# Notification Icons

The Inogen One® G5 monitors various parameters during operation and utilizes an intelligent alert system to indicate a malfunction of the concentrator. Mathematical algorithms and time delays are used to reduce the probability of false alerts while still ensuring proper notification of an alert condition.

If multiple alert conditions are detected, the highest priority alert will be displayed.





Note that failure to respond to the cause of an alert condition for low, medium and high priority alerts potentially will result in discomfort or reversible minor injury only and develop within a period of time sufficient to switch to a backup source of oxygen.

The following notification icons are accompanied by a single, short beep.

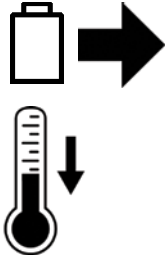


Description	Display Icons	Condition/Action/Explanation
Please Wait Shutting Down		On/Off button has been pressed for two seconds. Concentrator is performing system shut down.
Hours:Minutes Software Version: Serial Number	HH:MM Vx.x:SN	Audible Alert button has been pressed for five seconds.

## Low Priority Alerts

The following low priority alerts are accompanied by a **double beep** and a **solid yellow light**.


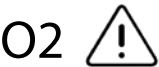

Description	Display Icons	Condition/Action/Explanation
Battery Low Attach Plug		Battery power is low, with less than 10 minutes remaining. Attach external power supply or power down and insert a fully charged battery.
Replace Columns		Column maintenance is required within 30 days. Contact your equipment provider to arrange for service.
Check Battery		Battery error has occurred. Check the connection of your battery and ensure that it is properly attached and latched on concentrator. If battery error recurs with same battery, stop using the battery and switch to a new battery or remove battery and operate concentrator using external power supply.
Oxygen Low	O2 	Concentrator is producing oxygen at a slightly low level (<82%) for a period of 10 minutes. If condition persists, contact your equipment provider.

## Low Priority Alerts (Continued)



Description	Display Icons	Condition/Action/Explanation
Remove Battery to Cool		Battery has exceeded its charging temperature and charging has stopped. The battery will not charge while this alert is present but will begin to charge when the battery temperature returns to the normal operating range. If battery charging is desired sooner, remove the battery from the concentrator and allow it to cool in an open area for approximately 10-15 minutes. Then, re-insert the battery into the Inogen One® G5. If the problem still persists, contact your equipment provider.
Service Soon		The concentrator requires servicing at the earliest convenience. The concentrator is operating to specification and may continue to be used. Contact your equipment provider to arrange for service.
Sensor Fail		The concentrator's oxygen sensor has malfunctioned. You may continue to use the concentrator. If the condition persists, contact your equipment provider.

## Medium Priority Alerts

The following medium priority alerts are accompanied by a **triple beep**, repeated every 25 seconds, and a **flashing yellow light**.




Description	Display Icons	Condition/Action/Explanation
No Breath Detect Check Cannula		Concentrator has not detected a breath for 60 seconds. Check that cannula is connected to concentrator, there are no kinks in tubing and cannula is positioned properly in your nose.
Oxygen Error		Oxygen output concentration has been below 50% for 10 minutes. If condition persists, switch to your backup oxygen source and contact your equipment provider to arrange for service.
O2 Delivery Error		A breath has been recognized, but proper oxygen delivery has not been detected.

## Medium Priority Alerts (Continued)



Description	Display Icons	Condition/Action/Explanation
Battery HOT Warning		Battery has exceeded temperature limit while concentrator is running on battery power. If possible, move concentrator to a cooler location or power unit with an external power supply and remove battery. If condition persists, contact your equipment provider.
System Hot Warning		Concentrator temperature has exceeded temperature limit. If possible move concentrator to a cooler location. Ensure air intake and outlet vents have clear access and particle filters are clean. If condition persists, contact your equipment provider.

## High Priority Alerts

The following high priority alerts are accompanied by a **five beep pattern**, repeated every 10 seconds and a **flashing yellow light**.

Description	Display Icons	Condition/Action/Explanation
Battery Empty Attach Plug		Concentrator has insufficient battery power to produce oxygen. Attach external power supply or exchange battery, then restart unit if necessary by pressing On/Off button.
Battery HOT		Battery has exceeded temperature limit while concentrator is running on battery power. Concentrator has stopped producing oxygen. If possible, move concentrator to a cooler location, then turn power off and back on. Ensure air intake and outlet vents have clear access and particle filters are clean. If condition persists, switch to a backup source of oxygen and contact your equipment provider.
System HOT		Concentrator temperature is too high and oxygen production is shutting down. Ensure air intake and outlet vents have clear access and particle filters are clean. If condition persists, switch to a backup source of oxygen and contact your equipment provider.

High Priority Alerts (Continued)

Description	Display Icons	Condition/Action/Explanation
System COLD		This may result from the concentrator being stored in a cold environment (below 0°C (32°F)). Move to a warmer environment to allow the unit to warm up before starting it. If condition persists, switch to a backup source of oxygen and contact your equipment provider.
System Error		Concentrator has stopped producing oxygen and is shutting down. You should: 1. Switch to backup oxygen source 2. Contact your equipment provider

6. Troubleshooting

Problem	Possible Cause	Recommended Solution
Any problem accompanied by information on concentrator display, indicator lights and/or audible signals	Refer to Chapter 5	Refer to Chapter 5
Concentrator does not power on when On/Off button is pressed	Battery is discharged or no battery is present	Use external power supply or replace battery with one that is fully charged
	AC Power supply is not connected properly	Check power supply connection and verify green light is solid
	DC Cable is not connected properly	Check DC Cable connection at the Concentrator and at cigarette lighter or auxiliary DC power source
	Malfunction	Contact your equipment provider
No oxygen	Concentrator is not powered on	Press On/Off button to power concentrator
	Cannula is not connected properly or is kinked or obstructed	Check cannula and its connection to concentrator nozzle

# 7. Cleaning, Care and Maintenance

## Cannula Replacement

Your nasal cannula should be replaced on a regular basis. Consult with your physician and/or equipment provider and/or cannula manufacturer's instructions for replacement information. A single lumen cannula up to 25 feet in length is recommended to ensure proper breath detection and oxygen delivery.

## Case Cleaning

You may clean the outside case using a cloth dampened with a mild liquid detergent (such as Dawn™) and water.

## Filter Cleaning and Replacement

The particle filters must be cleaned weekly to ensure the ease of air flow. Remove filters from the front and back of the device. Clean the particle filters with a mild liquid detergent (such as Dawn™) and water; rinse in water and dry before reuse.

To purchase additional particle filters contact your equipment provider or Inogen.

## Output Filter

The output filter is intended to protect the user from inhalation of small particles in the product gas flow. The Inogen One® G5 includes an output filter conveniently located behind the removable cannula nozzle fitting.

Under normal conditions the output filter could last the life of the product.

## DC Input Cable Fuse Replacement

The Cigarette Lighter DC power plug contains a fuse. If the DC input cable is being used with a known good power source and the unit is not receiving power, the fuse may need to be replaced.

To replace the fuse, follow these instructions and refer to the photograph below.

- Remove the tip by unscrewing the retainer. Use a tool if necessary.
- Remove the retainer, tip and fuse.
- The spring should remain inside the Cigarette Lighter Adapter housing. If the spring is removed, make sure to replace the spring first before inserting the replacement fuse.
- Install a replacement fuse, Inogen RP#125 (BUSS MDA -12) and reassemble the tip. Ensure the retainer ring is properly seated and tightened.

Standard and Optional Accessories	
Inogen One® G5 single battery	BA-500
Inogen One® G5 double battery	BA-516
Carry Bag	CA-500
Backpack	CA-550
External Battery Charger	BA-503
AC Power Supply	BA-501
DC Power Cable	BA-306

Maintenance Items	
Replacement intake particle filters	RP-500
Output Filter Replacement Kit	RP-404
Inogen One® G5 columns	RP-502

**Note:** Additional options may be available for country-specific power cords. To order contact Inogen or your equipment provider.

For assistance, if needed, in setting up, using, maintaining, or to report unexpected operation or events, contact your equipment provider or manufacturer.

## Inogen One® G5 Column Change Procedure

1. Turn off the Inogen One® G5 concentrator by pressing the power button to shut down the device.
2. Remove the Inogen One® G5 concentrator from the carry case.
3. Remove the battery from the Inogen One® G5 concentrator.
4. Place the Inogen One® G5 concentrator on its side so that the underside is visible. The metal column assembly can be seen on one side of the device.



(Actual appearance may vary, depending on model with or without pull handle.)

5. A. Unlock the column assembly by pushing the latch button away from the columns, or

B. By inserting the column tool (as shown). See step 8 and remove top dust cap to obtain tool.



6. A. While holding the button open, slide the column assembly out of the device by pulling on the column pull handle or

B. Insert tool and press down between latch and columns.



7. A. Remove the columns completely from the Inogen One® G5. Both columns are removed as one piece or

B. Rotate tool up to push columns out.



8. A. Column (metal tube) Installation: Remove dust caps of new column assembly. Make sure there is no dust or debris where the dust caps were located or

B. Remove dust caps of new column assembly. Make sure to keep the top cap as it is also a tool for column removal.







9. A/B. Insert column assembly into the Inogen One® G5 concentrator. Do not leave the column ends exposed; column assembly should be inserted into the Inogen One® G5 as soon as the dust caps have been removed.
10. Push the column assembly into the device such that the columns are fully seated into the Inogen One® G5 concentrator. The spring loaded latch button should fully return to the closed position.
11. Connect the AC power supply cord to the Inogen One® G5 and plug the power supply AC cord into an electrical outlet. Do Not Power on the Inogen One® G5 concentrator.

The following steps can be done by pressing specific buttons on the device's screen or within Inogen Connect App.

Steps from your device's display:

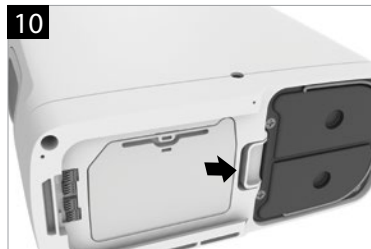
- Press and hold the plus (+) and (-) minus button for 5 seconds. The screen will display the following informational icon. Release button once icon is displayed on screen.
- Press the alert  button once and screen will display the following informational icons.
- Press the power  button to turn on the Inogen One® G5, and use normally.

Steps using Inogen Connect App.

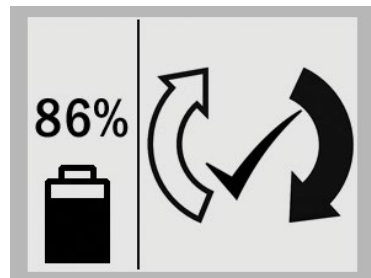
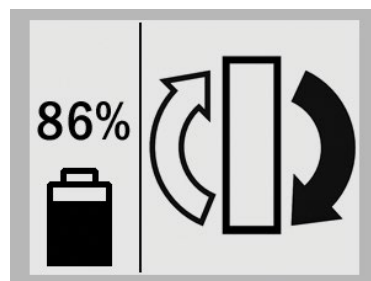
- If you are using Inogen Connect App, navigate to the Advanced screen, then to Additional Information screen and click on the Column Reset button.



Closed and locked



(Actual appearance may vary, depending on model with or without pull handle.)



# 8. Specifications

Dimensions: w/ 8-cell battery w/ 16-cell battery	L / W / H: 7.19 in. / 3.26 in. / 7.11 in. L / W / H: 7.19 in. / 3.26 in. / 8.15 in. L / W / H: 7.19 in. / 3.26 in. / 9.03 in.
Weight:	4.77 pounds (includes single battery)
Noise:	38 dBA at setting 2  Maximum Sound Power of 60 dBA and Maximum Sound Pressure level of 50 dBA per ISO 80601-2-69
Warm up time:	2 minutes
Oxygen Concentration**:	90% - 3% /+ 6% at all settings
Flow Control Settings:	6 settings: 1 to 6
Maximum Outlet Pressure	< 28.9 PSI
Power: AC Power Supply:  DC Power Cable: Rechargeable Battery:	AC Input: 100 to 240 VAC 50 to 60 Hz Auto-Sensing: 2.0-1.0A DC Input: 13.5-15.0VDC,10A Max. Voltage: 12.0 to 16.8 VDC (±0.5V)
Battery Duration*:	Up to 6.5 hours with single battery Up to 13 hours with double battery
Battery Charging Time:	Up to 3 hours for a single battery Up to 6 hours for a double battery
Environmental Ranges Intended for Use:	Temperature: 41 to 104°F (5 to 40°C) Humidity: 0% to 95%, non-condensing Altitude: 0 to 10,000 ft (0 to 3048 meters)
Environmental Ranges Intended for Shipping and Storage:	Temperature: -13 to 158°F (-25 to 70°C) Humidity: 0% to 95%, non-condensing Store in a dry environment Altitude: 0 to 10,000 ft (0 to 3048 meters)
Transportation:	Keep Dry, Handle With Care

\*Battery time varies with flow setting and environmental conditions

\*\* Based on atmospheric pressure of 14.7 psi (101 kPa) at 70°F (21°C)

Contains Transmitter Module IC: 2417C-BX31A. Contains FCC ID: N7NBX31A

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Classification:

- IEC Class II Equipment
  - Type BF Applied Part
  - IP22 Drip Proof
- Not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.
  - Continuous Operation

## Disposal of Equipment and Accessories

Follow your local governing ordinances for disposal and recycling of the Inogen One® G5 and accessories. If WEEE regulations apply, do not dispose of in unsorted municipal waste. Within Europe, contact the EU Authorized Representative for disposal instructions. The battery contains lithium ion cells and should be recycled. The battery must not be incinerated.

## Inogen One® G5 Pulse Volumes at Flow Settings

Inogen One® G5 Flow Setting						
Breaths per Minute	1	2	3	4	5	6
15	14	28	42	56	70	84
20	11	21	32	42	53	63
25	8	17	25	34	42	50
30	7	14	21	28	35	42
35	6	12	18	24	30	36
40	5	11	16	21	26	32
mL/breath +/- 15% per ISO 80601-2-67						
Total Volume per Minute (ml/min)	210	420	630	840	1050	1260

## Standards Compliance

This device is designed to conform to the following standards:


- IEC 60601-1 Medical Electrical Equipment, Part 1: General Safety Requirements
- IEC 60601-1-2 3.1 Edition, Medical Electrical Equipment, Part 1-2: General Safety Requirements – Collateral Standard: Electromagnetic Compatibility; Requirements and Tests
- ISO 8359 Oxygen Concentrators for Medical Use – Safety Requirements. RTCA DO 160

**Note:** IT-network is a system composed of wireless (Bluetooth) transmission between the Inogen One G5 and the Inogen Connect Application.

- Connection of the Inogen One G5 to an IT-Network could result in previously unidentified risks to patients, operators or third parties.
- Subsequent changes to the IT-network could introduce new risks and require additional analysis
- Changes to the IT-network include:
  - Changes in the IT-network configuration;
  - Connection of additional items to the IT-network
  - Disconnecting items from the IT-network
  - Updating equipment connected to the IT-network

Guidance and Manufacturer’s Declaration - Electromagnetic Immunity:

The Concentrator is intended for use in the electromagnetic environment specified below. The user of the Concentrator should make sure it is used in such an environment.

Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment - Guidance
Conducted RF IEC 61000-4-6	3 Vrms 150 kHz to 80 MHz	3 Vrms	Portable and mobile RF communications equipment should be used no closer to any part of the device, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.  Recommended separation distance: d=1.2√P 150 kHz to 80 MHz d=1.2√P 80 MHz to 800 MHz d=2.3√P 800 MHz to 2.5 GHz  Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m).  Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey a, should be less than the compliance level in each frequency rangeb.  As a condition observed to ensure compliance with current FCC RF exposure guidelines, maintain at least 6 cm separation distance between the antenna and the user’s body at all times.  Interference may occur in the vicinity of equipment marked with the following symbol: 
Radiated RF IEC 61000-4-3	10V/m 80 MHz to 6.0 GHz	10V/m	
Electrostatic discharge (ESD) IEC 61000-4-2	± 8 kV contact  ± 15 kV air	± 8 kV contact  ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30 %.
Electrical fast transient/burst EC 61000-4-4	± 2 kV for power supply lines  ± 1 kV for input/output lines	± 2 kV for power supply lines  ± 1 kV for input/output lines	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1 kV line(s) to line(s)  ± 2 kV line(s) to earth	± 1 kV line(s) to line(s)  ± 2 kV line(s) to earth	Mains power quality should be that of a typical commercial or hospital environment. Inbed 6cm distance info somewhere
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0% U <sub>T</sub> for 0.5 cycle at 0 °, 45 °, 90 °, 135 °, 180 °, 225 °, 270 °, and 315 °.  0% U <sub>T</sub> for 1 cycle  70% U <sub>T</sub> for 25/30 cycle  0% U <sub>T</sub> for 200/300 cycle	0% U <sub>T</sub> for 0.5 cycle at 0 °, 45 °, 90 °, 135 °, 180 °, 225 °, 270 °, and 315 °.  0% U <sub>T</sub> for 1 cycle  70% U <sub>T</sub> for 25/30 cycle  0% U <sub>T</sub> for 200/300 cycle	Mains power quality should be that of a typical commercial or hospital environment. If the user of the [ME EQUIPMENT or ME SYSTEM] requires continued operation during power mains interruptions, it is recommended that the [ME EQUIPMENT or ME SYSTEM] be powered from an uninterrupted power supply or a battery.
Power frequency (50/60 Hz) magnetic field IEC 61000-4-8	30 A/m	30 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical hospital or home environment.

<b>NOTE</b>	At 80 MHz and 800 MHz, the higher frequency range applies.
<b>NOTE</b>	These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.
<b>NOTE</b>	$U_i$ is the a.c. main voltage prior to application of the test level.

<sup>a</sup>: Field strength from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the concentrator is used exceeds the applicable RF compliance level above, the concentrator should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the device.

<sup>b</sup>: Over the frequency range 150 kHz to 80 MHz, the field strengths should be less than 3V/m.

## Recommended Separation Distances between Portable and Mobile RF Communications Equipment and This Device:

This concentrator is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The user of the concentrator can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and this concentrator as recommended below, according to the maximum output power of the communications equipment.

Rated Maximum Power Output of Transmitter (W)	Separation Distance According to Frequency of Transmitter (M)		
	150 kHz to 80 MHz $d=1.2\sqrt{P}$	80 MHz to 800 MHz $d=1.2\sqrt{P}$	800 MHz to 2.5 GHz $d=2.3\sqrt{P}$
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3
10	3.8	3.8	7.3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance  $d$  in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where  $P$  is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

<b>NOTE</b>	At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.
<b>NOTE</b>	The guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

### Guidance and Manufacturer's Declaration – Electromagnetic Emissions

The concentrator is intended for use in the electromagnetic environment specified below. The user of the concentrator should assure that it is used in such an environment.

Emissions Test	Compliance	Electromagnetic Environment - Guidance
RF emissions CISPR 11	Group 1	The concentrator uses RF energy only for its internal function. Therefore its RF emissions are very low and not likely to cause any interference in nearby equipment.
RF emissions CISPR 11	Class B	The concentrator is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic Emissions IEC 61000-3-2	Class A	
Voltage fluctuations / flicker emissions IEC 61000-3-3	Complies	

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